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(See Seniors Centres)

CITIZENSHIP AND IMMIGRATION

Immigration, Refugees and Citizenship Canada

Phone: 1.888.242.2100

Call Centre Agents available
Mon-Fri 8am–4pm local time
www.cic.gc.ca

IMMIGRANT SERVING AGENCIES

ASSIST Community Services Centre

Email: info@assistcsc.org

www.assistcsc.org

Downtown location: 9649 105A Ave T5H 0M3

Phone: 780.429.3111

Southwest location:

Unit 2, 810 Saddleback Road T6J 4W4

Phone: 780.429.3119

- A non-profit centre striving to enhance the lives of individuals and families in diverse communities through quality programs and service; with programs in Settlement and Integration Services, Adult English, Family Programs, Youth Program, Seniors Program, and Health Programs.
- The Centre engages volunteers to

provide the community with support, to build a harmonious and healthy community.

See additional information in [SENIOR CENTRES, CLUBS & GROUPS – Cultural Organizations with Seniors' Programming](#)

Canadian International Immigrant and Refugee Support Association

10584 107 St. NW T5H 2Y6

Phone: 780.429.4553

Email: ciirsaca@yahoo.ca

- Helps to sponsor refugees from all parts of the world; Helps newly arrived refugees and immigrants to begin to settle and adjust to their new lives in Canada.
- Assists in family reunification for newcomers and refugees; Provides support and advocacy for refugee claims.
- Acts as an advisor to ethnic organizations in Edmonton; Public education.

Catholic Social Services

Immigration & Settlement Service

8212 118 Ave NW T5B 0S3

Phone: 780.424.3545

Email: info@cssalberta.ca

www.cssalberta.ca

- Support and outreach programs for seniors from ethno-cultural communities.
- Conversation groups, computer classes, settlement counselling.
- Regular information-sharing sessions about various aspects of living in Alberta.

Changing Together – A Centre For Immigrant Women

3rd Floor, 9538 107 Ave NW

Phone: 780.421.0175

Contact: Josephine Pallard

Email: info@changingtogether.com

www.changingtogether.com

Hours of Operation: Mon-Fri 9am-4pm

We offer:

- Seniors Programs including workshops on topics of interest, health & wellness, arts & crafts, and networking with other immigrants
- Classes include: English as a Second Language & Conversation Classes, Computer Classes, and Sewing Classes.
- Family Services: assistance with immigration issues, Food Bank access, housing needs, issues of family violence, bi-cultural parenting.
- Check out our website for volunteering and other services.

Edmonton Immigrant Services Association (EISA)

201-10720 113 St. NW T5H 3H8

Phone: 780.474.8445

Email: info@eisa-edmonton.org

www.eisa-edmonton.org

Hours of Operation:

Mon-Fri 8:30am–4:30pm

Closed for lunch between 12pm-1pm

- EISA provides services and supports for newcomers and first generation Canadians to help them settle and integrate into Canadian Society.
- EISA's services include: providing information on various topics based on identified client needs; orientation to life in Canada; connecting newcomers to relevant community resources and services; English language training; citizenship and human rights

education; social and recreational activities; translation, interpretation, and Commissioner for Oaths.

- Our services can be accessed from 77 locations in Edmonton, Strathcona County, St. Albert, Fort Saskatchewan, and Fort McMurray. Newcomers can access settlement services and supports close to where they live.

Edmonton Mennonite Centre for Newcomers (EMCN)

11713 82 St. NW T5B 2V9

Phone: 780.424.7709

Email: info@emcn.ab.ca

www.emcn.ab.ca

- Community Services: empowering communities, settlement counselling, health and wellness services, and family and children's support services.
- LINC and English as an Additional Language: Language Instruction for Newcomers to Canada. EAL classes, personalized support and community activities for those ages 55+.
- Career and Employment Services: workshops, employment and career counselling, specialized training and bridging programs.

EMCN at Jasper Plaza

10030 167 St. T5P 3W4

Phone: 780.489.7004

EMCN at Nova Plaza

8914 118 Ave. NW T5B 0T6

Phone: 780.421.7400

EMCN at Welcome Centre for Immigrants

335, Tower II, Millbourne Market Mall (38 Ave. and Millwoods Rd.) T6K 3L6

Phone: 780.462.6924

Islamic Family & Social Services Association (IFSSA)

<https://ifssa.ca/>

North Office: 12811 58 St. NW T5A 4X1

Hours of operation: Mon-Fri 10am-5pm

South Office: 85-4003 98 St. NW T6E 6M8

Hours of operation: Sat & Sun 10am-5pm

Central Office: 10205 111 St. NW T5K 1K9

Hours of operation: Tues-Thurs 12pm-5pm

Fri-Sat 3pm-8pm

- Halal food bank
- Counselling
- Outreach services
- Refugee support
- Youth programming
- Domestic violence prevention

Legal Aid Alberta (LAA) – Immigration and Refugee Services

Toll Free: 1.866.845.3425

www.legalaid.ab.ca

- Available to qualifying individuals through LAA's Legal Services Centres.
- Can assist with issues such as refugee claims, judicial review of failed refugee claims, detention reviews, danger options, admissibility hearings, and removal appeals.

Multicultural Health Brokers Co-op

9538 107 Ave. NW T5H 0T7

Phone: 780.423.1973

Contact: Yvonne Chiu

Email: mchb@mchb.org

www.mchb.org

Sage Multicultural Seniors Outreach

Program has a team of 5 part-time Multicultural Health Brokers working within the Eritrean, Former Yugoslavian, Korean, Kurdish, Iraqi, Syrian, Ethiopian and Spanish-speaking communities.

The program has three key dimensions:

- Providing culturally and linguistically relevant holistic outreach and system navigation support to immigrant and refugee seniors.
- Facilitating mutual support groups among immigrant and refugee seniors, and encouraging community engagement around immigrant & refugee seniors' issues.
- Providing consultation support to other service providers regarding cross-cultural issues and cultural competence training.

Welcome Centre for Immigrants

Suite 200 Tower Two, Millbourne Mall

7609 38 Ave. NW T6K 3L6

Phone: 780.462.6924

Email: info@mwci.ca

<http://wciedmonton.ca/>

Settlement and employment services:

- Orientation to Newcomers workshop, referral to citizenship classes and English as a second Language classes.
- Career coaching, résumé writing/job search workshops.
- Family counselling, community developments.
- IWIN-Immigrant Women's Integration Network

CULTURAL ORGANIZATIONS

See SENIOR CENTRES, CLUBS & GROUPS – Cultural Organizations With Seniors' Programming