## SUPPORTIVE LIVING INFORMATION CHECKLIST

Sage has developed the Supportive Living Information Checklist for you to use as you investigate the different facilities that may be able to provide accommodation and services that you require (now and in the future). We have tried to include all areas important to a successful relocation.

There are many facilities in the community and it can become confusing with the amount of information that you will be given. The Seniors Supportive Living Information checklist is designed to help you get all the information you need.

To make the search easier we suggest:

- 1. Consider the area of the city that will provide the best access to services, amenities, and family supports.
- 2. Consider any services or activities that are very important to you (place of wor-ship, gardening, library, etc).
- 3. Use the checklist to learn the types of questions to ask and prevent issues that may arise after you move in.
- 4. Call the buildings that you are interested in and schedule a tour to view the building and individual suites.
- 5. As you are touring a building, ask the manager as many questions as you need to become an informed "shopper". You don't need to ask every question. Just those you think apply to your situation, now and in the future.
- 6. Use a separate checklist for each building.
- 7. When you have toured all the buildings that you are interested in, compare the completed checklists.
- 8. Eliminate the facilities that do not meet the specifications that are important to you.
- 9. Make your informed decision for your new home.

Download the checklist at www.mysage.ca/help/housing.

## SENIORS' SUPPORTIVE LIVING INFORMATION CHECKLIST Name of Facility: ..... Manager's Name: Address: ..... Phone: Fax: E-Mail Address: ......Web Address: ..... Pre-admission requirements: Amount: \$..... ☐ Application Form ☐ Medical ☐ Deposit BUILDING Who owns the building? ......Year built: ..... Name of Organization that manages the building?..... Location of Facility Office: ......Office hours: ...... Minimum age for residents: ...... Average age of residents: ...... Number of Floors: ......Stairs(location & width): ...... Number of Units: ......Number occupied: ...... Smoking: ☐ Permitted If permitted, where..... ☐ Not Permitted Rental increases: Dates of last increases: ...... Amounts and % ...... Date of next increase: ...... Amount and % ..... Amount of notice usually given: ..... Length of contract: ☐ Month to Month ☐ Annual ☐ Other (specify)..... Amount of notice required when vacating unit: ..... Penalty for ending contract early: ..... Rental arrangement and charge if resident changes to another unit: ..... □ Surface – uncovered ......□ Extra cost? \$..... □ Surface – covered......□ Extra cost? \$..... □ Plug-in ..... Extra cost? \$..... □ Underground, ...... Extra cost? \$.....

## APARTMENTS/UNITS Studio 1 Bedroom 2 bedroom Loft & Others Number of Suites Number **Barrier Free** Sauare Feet or Square Metres Damage Deposit Rent or Condo Fees Ask for a Brochure showing floor plans Utilities: ☐ Included in rent ☐ Not Included in rent \$..... Cable: Included in rent Not Included in rent ..... ☐ Included in rent ☐ Yes ☐ No High Speed Internet available? ☐ Yes ☐ No Laundry ☐ Included in rent ☐ Not Included in rent \$...... Location of laundry area: Other Occupancy Costs: ..... Item: \_\_\_\_\_\_\$ \_\_\_\_\_ Item: .....\$...... Kitchen Appliances included in base cost: □ Refrigerator □ Stove/Oven □ Dishwasher □ Microwave □ Washer □ Dryer Appliances available at extra cost: □ Refrigerator \$..... ☐ Stove/Oven \$..... □ Dishwasher \$..... ☐ Microwave \$..... □ Washer \$..... ☐ Dryer \$ ..... □ Other \$..... Kitchen (open design, type of counter tops, etc.) **Bathrooms** Bathroom 1: □ Shower □ Tub □ Neither Bathroom 2: ☐ Shower ☐ Tub ☐ Neither

| Living Areas   |  |  |  |  |
|--|--|--|--|--|
| Fireplace:   |  |  |  |  |
| Balcony: ☐ Yes ☐ No  |  |  |  |  |
| Type of flooring in suite:                                   |  |  |  |  |
| Entrance: (Carpet, tile, hardwood, linoleum)                 |  |  |  |  |
| Hallway:   |  |  |  |  |
| Livingroom:  |  |  |  |  |
| Bedroom(s):  |  |  |  |  |
| Bathroom(s):   |  |  |  |  |
| Wheelchair/Walker Accessible Suites:                         |  |  |  |  |
| Bathroom: ☐ Yes ☐ No   |  |  |  |  |
| Kitchen: ☐ Yes ☐ No  |  |  |  |  |
| Doorway Widths:  |  |  |  |  |
| Other: (e.g. Ramps) Specify                                  |  |  |  |  |
| Safety features:   |  |  |  |  |
| Grab bars:   Yes Cost \$                                     |  |  |  |  |
| Grab Bar Installation: ☐ Yes Cost \$ No                      |  |  |  |  |
| Emergency call system:   Yes Cost \$                         |  |  |  |  |
| Other:Cost \$  |  |  |  |  |
| AMENITIES WITHIN BUILDING                                    |  |  |  |  |
| Amenities on site:   |  |  |  |  |
| ☐ Beauty parlour/barber shop ☐ Chapel ☐ Library ☐ Mail drop  |  |  |  |  |
| ☐ Computer, internet and e-mail facilities in complex        |  |  |  |  |
| ☐ Convenience store ☐ Exercise room ☐ Games room ☐ Gardening |  |  |  |  |
| ☐ Guest Suite with bathroom                                  |  |  |  |  |
| Cost of Guest Suite: \$                                      |  |  |  |  |
| Maximum length of stay:                                      |  |  |  |  |
| Limitations? (young children, pets)                          |  |  |  |  |
| ☐ Parking for guests   |  |  |  |  |
| Where:Costs: \$  |  |  |  |  |
| ☐ Piano in complex ☐ Allowed in suite? ☐ Pool ☐ Sauna        |  |  |  |  |
| □ TV room □ Whirlpool □ Workshop □ Other                     |  |  |  |  |

| PETS   |
|--|
| Are Pets permitted? □ Yes □ No   |
| Dogs? ☐ Yes ☐ No Number permitted:   |
| Cats? ☐ Yes ☐ No Number permitted:   |
| Birds? ☐ Yes ☐ No Number permitted:  |
| Others? ☐ Yes ☐ No Specify:  |
| Is there an additional charge for pets? ☐ Yes ☐ No \$  |
| Any limitations?   |
| FOOD   |
| Dietician available on site? ☐ Yes ☐ No Cafeteria: ☐ Yes ☐ No  |
| Dining room: ☐ One ☐ More than one ☐ Private dining room for special occasions                       |
| Sample meal before moving in? ☐ Yes ☐ No   |
| Meals: Included in Rent? ☐ Yes Number of meals per day included                                      |
| ☐ No Minimum required to purchase per month:   |
| Breakfasts: at \$  |
| Lunches: at \$   |
| Dinners: at \$   |
| Number of sittings at main meal:Number of entrees offered at main meal:                              |
| Meal service to room when necessary? ☐ Yes ☐ No Cost \$  |
| What is the policy for paying for meals during prolonged absences (adjustment, refund)?              |
| Will special diets be accommodated (diabetic, kosher, vegetarian, ethnic) $\square$ Yes $\square$ No |
| If Yes, what diets?  |
| What is the usual charge for guests? Lunch: \$Dinner: \$   |
| Will guests' special diets be accommodated? ☐ Yes ☐ No   |
| SERVICES   |
| Cleaning of Apartment: FrequencyperCost \$   |
| Recycling Facilities? ☐ Yes ☐ No If Yes, where?  |
| Garbage Disposal on each floor? ☐ Yes ☐ No   |
| Laundry Service:   |
| Change LinenFrequencyperper Cost \$  |
| Personal LaundryFrequencyper Cost \$   |

| On-Site Banking Services:   Yes How often?                |                                  |  |  |  |  |  |
|---|----------------------------------|--|--|--|--|--|
| Dry cleaning pick up and delivery: ☐ Yes                  | How often? □ No                  |  |  |  |  |  |
| Additional services:                                      |                                  |  |  |  |  |  |
| Assistance/Transporting to meals □ Yes Cost \$□ No        |                                  |  |  |  |  |  |
| Other (specify)   | Cost \$                          |  |  |  |  |  |
| HEALTH CARE   |                                  |  |  |  |  |  |
| Is there a health office?   Yes If Yes, who               | ere? No                          |  |  |  |  |  |
| Is there 24 hour on-site emergency respon                 | nse service?   Yes   No          |  |  |  |  |  |
| Is there an RN on call 24 hours?   Yes                    | l No                             |  |  |  |  |  |
| Who arranges Home Care? ☐ On-site he                      | alth professional 🗆 Resident     |  |  |  |  |  |
| Number of Professional Staff: RNs                         | PCAs                             |  |  |  |  |  |
| Recreation TherapistsOther (specify)                      |                                  |  |  |  |  |  |
| Doctor available on site? ☐ Yes Frequency of Visits: ☐ No |                                  |  |  |  |  |  |
| Dentist available on site? ☐ Yes Fro                      | equency of Visits: No            |  |  |  |  |  |
|   | uency of Visits:                 |  |  |  |  |  |
| Pharmacy on site? ☐ Yes ☐ No                              |                                  |  |  |  |  |  |
| What health services are offered?                         |                                  |  |  |  |  |  |
| Service   | Cost                             |  |  |  |  |  |
|   | (per hour/day/week/month/event?) |  |  |  |  |  |
| Provision of medications                                  | \$per                            |  |  |  |  |  |
| Bathing   | \$per                            |  |  |  |  |  |
| Feeding   | \$per                            |  |  |  |  |  |
| Dressing  | \$per                            |  |  |  |  |  |
| Other   | \$per                            |  |  |  |  |  |
|   | \$per                            |  |  |  |  |  |
|   | \$per                            |  |  |  |  |  |
|   |                                  |  |  |  |  |  |
| Is there a charge for calling an ambulance                |                                  |  |  |  |  |  |
|   | made for re-location?            |  |  |  |  |  |
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| TRANSPORTATION  |   |
|---|---|
| How close is the nearest bus stop?  |   |
| How close is the LRT?   |   |
| Transportation to:  |   |
| Doctor:   Yes Cost \$   | 0 |
| Dentist: ☐ Yes Cost \$ ☐ N  | 0 |
| Other medical appointments   Yes Cost \$  | 0 |
| Shopping□ Yes Cost \$□ N  | 0 |
| Private van service to other destinations within Edmonton? ☐ Yes ☐ No           |   |
| Frequency   |   |
| Destinations  |   |
| Restrictions  |   |
| Cost \$   |   |
| RESIDENT PARTICIPATION  |   |
| Is there a Resident Council? ☐ Yes ☐ No   |   |
| If Yes, what is it responsible for?   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
| Are there organized social activities that take place in the building?□ Yes □ N | 0 |
| If Yes, how frequently?   |   |
| Is there a charge for participation?   Yes Cost \$                              |   |
| Are there organized outings (theatre, restaurants, etc)? ☐ Yes ☐ No             |   |
| If Yes, is transportation provided? ☐ YesCost? ☐ N                              | 0 |
| Is there a Program Coordinator/Recreation Therapist? ☐ Yes ☐ No                 |   |
| Qualifications:   |   |
| Hours per week;   |   |
|   |   |
|   |   |
|   |   |

| SECURITY   |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Daily checks on clients? ☐ Yes By whom? No   |  |  |  |  |  |  |
| Type of door locks in units? (Key, number pad, electronic card)  |  |  |  |  |  |  |
| Is there video surveillance in the lobby? ☐ Yes ☐ No   |  |  |  |  |  |  |
| Can the resident view who is at the front door on their TV? ☐ Yes ☐ No   |  |  |  |  |  |  |
| Is there security staff / concierge on site? ☐ Yes Number of hours per day: No   |  |  |  |  |  |  |
| How often are Fire Drills held?  |  |  |  |  |  |  |
| GENERAL IMPRESSIONS  |  |  |  |  |  |  |
| Type of neighbourhood (residential, business etc.)   |  |  |  |  |  |  |
| Type of Heighbourhood (residential, bosiness etc.)   |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
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|  |  |  |  |  |  |  |
| Overall outside appearance and environment (attractiveness, quietness, etc):   |  |  |  |  |  |  |
| Total consideration and entire in families of constant and entire in families of const |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
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|  |  |  |  |  |  |  |
| Appearance and upkeep of lobby, halls, etc   |  |  |  |  |  |  |
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|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Social Atmosphere (friendliness of staff, other residents, etc):   |  |  |  |  |  |  |
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| Adapted from: Checklist for Seniors' Residences, M. Engelmann. Seniors' Issues Interest Group,   |  |  |  |  |  |  |
| Association of Professors Emeriti, University of Alberta, April/01. Revised, October, 2004 and January, 2005   |  |  |  |  |  |  |
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